

Privacy Policy for Rescued Hearts Ranch

Effective Date: December 18, 2024

Rescued Hearts Ranch ("we," "us," or "our") respects your privacy and is committed to protecting it through this Privacy Policy. This document outlines how we collect, use, disclose, and safeguard your information when you visit our website, www.rescuedheartsranch.org (the "Website").

1. Information We Collect

We may collect the following types of information:

a. Personal Information: When you interact with us, such as by filling out forms, subscribing to our newsletter, making donations, or contacting us, we may collect information such as:

- Name
- Email address
- Phone number
- Mailing address
- Payment information (processed securely by a third-party payment processor)

b. Non-Personal Information: When you visit our Website, we may collect certain non-personal information automatically, including:

- IP address
- Browser type and version
- Device type
- Pages viewed and the time spent on our Website
- Referring website

2. How We Use Your Information

We use the information we collect for the following purposes:

- To provide and maintain our services
- To process donations and send receipts
- To respond to inquiries and provide customer support
- To send newsletters, updates, and promotional materials (with your consent)
- To analyze Website usage and improve functionality
- To comply with legal obligations

3. Sharing Your Information

We do not sell, rent, or trade your personal information. However, we may share your information in the following circumstances:

- **Service Providers:** With third-party vendors who perform services on our behalf (e.g., payment processors, email marketing platforms).
- **Legal Compliance:** To comply with applicable laws, regulations, or legal processes.
- **Protection of Rights:** To protect our rights, property, or safety, or that of others.

4. Cookies and Tracking Technologies

Our Website uses cookies and similar technologies to enhance your experience. Cookies are small files placed on your device that help us understand how users interact with our Website. You can control cookie settings through your browser preferences. Note that disabling cookies may affect the functionality of the Website.

5. Third-Party Links

Our Website may contain links to third-party websites. We are not responsible for the privacy practices or content of these external sites. We encourage you to read the privacy policies of any linked websites you visit.

6. Data Security

We implement appropriate technical and organizational measures to protect your information from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the Internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

7. Your Rights

Depending on your location, you may have the following rights regarding your personal information:

- Access, update, or delete your personal information
- Withdraw consent for data processing
- Opt-out of receiving marketing communications

To exercise your rights, please contact us at info@rescuedheartsranch.org

8. Children's Privacy

Our Website is not intended for children under the age of 13. We do not knowingly collect personal information from children under 13. If you believe we have collected such information, please contact us, and we will take steps to delete it.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The "Effective Date" at the top of this page indicates when the latest changes were made. We encourage you to review this policy periodically.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us:

Rescued Hearts Ranch

Email: info@rescuedheartsranch.org

Mailing Address: P.O. Box 1893 Zephyr Cove, NV 89448

Thank you for trusting Rescued Hearts Ranch. Your privacy is important to us.